

THE UNIVERSITY OF MICHIGAN

Regents Communication

ACTION REQUEST

Subject: Report of Faculty Retirement

Action Requested: Adoption of Retirement Memoir

Linda Bjork Terrell, M.D., clinical assistant professor of internal medicine, retired from active faculty status on June 1, 2020.

Dr. Terrell received her B.S. degree from the University of Michigan in 1980 and her M.D. degree from the University of Chicago's Pritzker School of Medicine in 1987. She completed her postgraduate training in internal medicine at the Massachusetts General Hospital in Boston, MA in 1990. She went on to join the Harvard Medical School in Boston, MA as an instructor in medicine and concurrently worked as an emergency medicine physician at the Massachusetts General Hospital from 1990-93. She joined the University of Michigan faculty as a clinical instructor in 1993, and was promoted to clinical assistant professor in 1997.

In her role as an outpatient clinician, Dr. Terrell managed a large and complex panel of general internal medicine patients while maintaining excellent scores on multiple quality indicators, including outstanding patient satisfaction scores as measured by the Press-Ganey instrument. She was actively involved in teaching at both the medical school and residency levels. She played a key instructional role in the Medical School's Doctoring Course during its inaugural year. She mentored multiple internal medicine residents during their weekly continuity clinics over the duration of their tenures at Michigan Medicine. For the past five years, Dr. Terrell served as the medical director of the Briarwood Medical Group, a general medicine clinic with over 13,000 patients, more than 25,000 annual visits, 13 faculty members and many staff members. During this time, she was instrumental in establishing and improving a team-based care delivery model that focused on constantly improving patient care, addressing population health issues, and elevating staff and faculty satisfaction. Dr. Terrell received numerous awards for her clinical care. In 2014, she was elected to the Academiae Laureati Medici (Clinical Excellence Society) and served as the elected officer for three years. She received the Gradwohl Art of Primary Care Award in 2017 and the Steven E. Gradwohl Excellence in Continuity General Medicine Teaching Award from the U-M internal medicine residents in 2019. She served on multiple committees over the years and was an active member of the Clinical Care Review Committee, a body composed of recognized experienced clinical faculty dedicated to the review of patient events with unfavorable outcomes. Over the past year, she also served as a co-investigator in the Michigan Predictive Analytics and Clinical Trajectories (MIPACT) Study sponsored by Apple Inc.

The Regents now salute this distinguished faculty member by naming **Linda Bjork Terrell, clinical assistant professor emerita of internal medicine**.

Requested by:



Sally J. Churchill, J.D.
Vice President and Secretary of the University

May 2020